



QUALITY POLICY STATEMENT

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Company	FELCHRIS CONSTRUCTION AND ENGINEERING CO. LTD

Quality Policy Statement

FELCHRIS CONSTRUCTION AND ENGINEERING CO. LTD is committed to delivering construction, engineering support, property development and real estate services that meet agreed client requirements, applicable standards, project specifications and reasonable expectations for quality and value.

We understand that quality in construction is not only about appearance. It includes proper planning, suitable materials, competent workmanship, responsible supervision, accurate documentation, timely communication and prompt correction of defects.

Our commitments are to

1. Understand client requirements before work begins.
2. Clarify scope, specifications, timelines, deliverables and responsibilities.
3. Use suitable materials, competent labour and appropriate supervision.
4. Work with qualified professionals, consultants, subcontractors and suppliers where specialist input is required.
5. Monitor work progress against agreed scope, quality expectations and project instructions.
6. Identify and correct defects or non-conforming work promptly.
7. Maintain relevant records, approvals, instructions and project documentation where required.
8. Communicate clearly with clients, consultants, suppliers, subcontractors and project stakeholders.
9. Treat complaints, defects and feedback as opportunities to improve.
10. Promote accountability, transparency and continuous improvement in service delivery.

FELCHRIS CONSTRUCTION AND ENGINEERING CO. LTD does not claim perfection. Our commitment is to work professionally, correct issues responsibly and deliver long-term value to clients.

Company Contact Details

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Approval

Approved by	Felix Ayelgasah Afanam
Title	Founder and Chief Executive Officer
Company	FELCHRIS CONSTRUCTION AND ENGINEERING CO. LTD
Signature	_____
Date	_____